

LAUNCH

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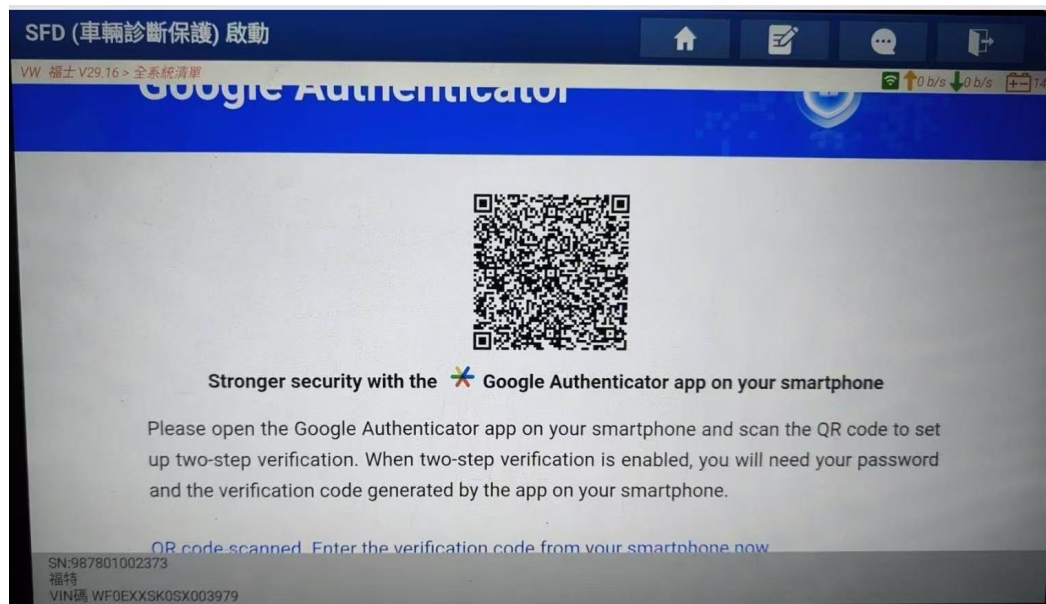
TO: LAUNCH Oversea Branches
FROM: LAUNCH HQ
REF NO.: 20260526PN01A
DATE: 2026-05-26

VAG SGW MFA Authentication Setup Notice

Dear All,

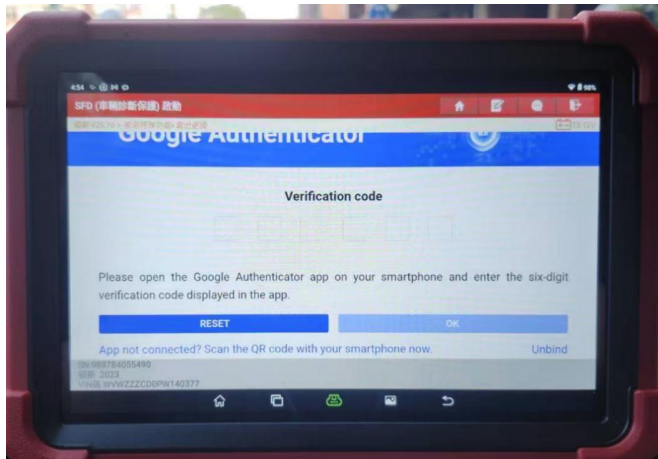
Previously, users were able to unlock VAG SGW directly on LAUNCH scanners after purchasing the SGW license. However, VAG now requires all users to complete multi-factor authentication (MFA) before accessing the SGW unlock function.

If MFA has not been completed, the following pop-up window



will appear when you try to unlock SGW. Please download the [Google Authenticator](#) app on your smartphone, then scan the QR code shown on the scanner to complete the setup.

After the authentication setup is completed, you can use the verification code generated by Google Authenticator to proceed with SGW unlocking.



Please note that the system may ask you to enter a new verification code every 90 minutes.